



Ministry of Health
Federal Republic of Somalia

The Female Health Worker Quarterly Performance Bulletin

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ISSUE
01



Improved
Health Services
for the
Somali People



South West State
of Somalia



Banadir Regional
Administration



Galmudug State
of Somalia



Hirshabele State
of Somalia



Puntland State
of Somalia



Jubaland State
of Somalia



WORLD BANK GROUP



PSI
Somaland

About the FHW project

The Female Health Worker (FHW) Project is the national community health project financed through the World Bank's (WB) Recurrent Cost & Reform Financing project (RCRF) with technical support from Populations Services International (PSI). The project targets rural and underserved communities across Somalia with quality primary health care services

Starting in 2021, the project currently boasts of Active 753 FHWs and 59 Female Health Supervisors (FHS), distributed across Benadir, Puntland, Jubaland, Galmudug, Hirshabelle, and Southwest State. Aligned to the government's Universal Health Coverage ambitions, it plans to increase the numbers of FHWs to 2,000 by December 2025.



753

Active FHWs



59 FHS



2,000 FHWs

Plans to increase the numbers of FHWs by Dec 2025

Word from Community Health Coordinator

Hello Readers,

We are delighted to release the inaugural edition of Female Health Workers (Marwo Caafimaad Program) Quarterly program bulletin!

This bulletin is dedicated to showcasing our quarterly program achievement and provide you, our cherished readers, with valuable insights into the diverse dynamics that our Female Health Workers (FHWs) navigate to deliver much-needed healthcare services to mostly disadvantage rural households across Somalia.

We will strive our very best to bring to you this every quarter, looking forward to celebrating our successes together.



DR. ABDISALAM ABDULLAHI —

Community Health Program
Coordinator- FGS-MoH

Quarterly Highlights and Achievement



Kick off Meeting of the 3rd Phase of the FHW

The project officially kicked-off its' third phase on the 30th of August 2023, with stakeholders from PSI, FMOH, FMOF, and Damaal Caafimad project participating. The meeting aimed to align stakeholders with the scope, objectives, and activities of the project, including areas of overlap and opportunities for collaboration with the newly approved Damaal Caafimad project. This was followed by similar meetings held in each Federal Member States.



Verification of Newly Selected FHWs

In collaboration with the Federal and State Ministries of Health, PSI verified 362 newly selected FHWs. The verification process¹ is a mandatory requirement prior to contracting.



Institutional Capacity Building

39 MOH officials from the MOHs in HSS, PLS, BRA, and JSS were trained on various aspects of financial management, procurement, and supply chain by PSI embedded technical experts to strengthen the government capacity to perform its stewardship role. This is in addition to day-to-day technical support provided to the MOHs in these areas.



Performance Monitoring and Supportive Supervision

- Four (4) group supervision activities or health facility meetings were held in Southwest State, Galmudug, Jubaland, and Benadir region. This quarterly activity brings together FHWs, FHSs, health facility-in-charges, and district officials to discuss progress, challenges, and improvement strategies. It also provides an avenue for distributing critical program supplies and coaching to the FHWs.
- The supervision dashboard for monitoring FHWs technical competencies in the field was updated to reflect the changes made to the digital supervision checklist. The dashboard allows MOH management at the Federal and State levels to generate real time insights into FHWs performance.
- 50 FHSs and 15 trainers from Puntland were provided a refresher on the digital data collection and supervision system to enhance the quality of supervision.
- Weekly meetings between FHS, PSI, and MOH management team were instituted across project locations to review FHWs performance, resolve emerging issues, and provide timely support.

¹ Verification includes confirmation of credentials and compliance with laid down recruitment procedure approved by the Government of Somalia



Digital Health & eLearning

- The FHW program relies on a robust ODK data collection and PowerBI visualization system for health information management. During the quarter, technical updates and minor fixes were done to optimize the system. Further, three (3) new tools: FHS Daily Activity Tracker (to track daily activity of each FHS), Management level supervision tool (for MOH managers), and an online HR data base to manage FHW/FHS information were developed and deployed.
- The Moodle based eLearning platform for the project is being upgraded from version 3.1 to 4.1. This upgrade guarantees long term technological support for the platform. Furthermore, a comprehensive restructuring of the existing courses is concurrently ongoing to improve instructional design, user experience and performance management.



Distribution of Medical Supplies

Critical medical supplies needed for service delivery were distributed to all FHWs across project locations to ensure continual provision of health services to underserved populations.



Program data Management and Reporting

The program embarked on review and update of existing documents and tools including the M&E plan, Theory of Change, Data-to-Action framework, digital reporting tools and registers. This is in addition to weekly review of ODK data for quality, continuous M&E technical support, mentorship, and hands-on support provided by the PSI team to field MOH team and FHSs

Challenges



Heavy down pours in South West, Jubaland and Hirshabele states, destroyed critical infrastructure, impeded access to households and service delivery by FHWs.



The overall attrition rate of FHWs from the program is over 10%. The government is currently investigating this and is working on resolution.

Plans for next quarter



RESIDENTIAL TRAINING

Commence residential training for newly recruited FHWs/FHSs



ELEARNING PLATFORM

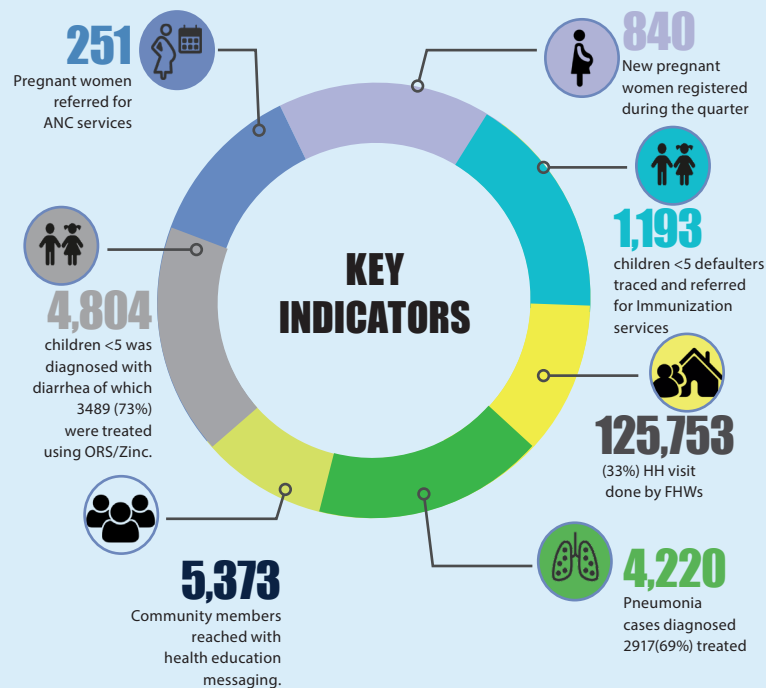
Launch the improved version of eLearning platform



ROUTINE ACTIVITIES

Continue routine activities with focus on supervision, data quality, FHSs and FHWs performance management.

Performance of Key Indicators



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